Objective

Responsible for inspection, troubleshooting, maintenance and repair of Workhorse vehicles including those in the field and those being prepared for delivery. The Field Service Technician will participate in manufacturing activity as business needs dictate, communicate effectively on complex issues with customers and team members, and work in a safe and professional manner.

Job Responsibilities

The primary role of the Field Service Technician is to work directly with customers to diagnose problems with Workhorse vehicles, and perform repairs at sites across the nation. Other responsibilities include:

- Perform inspections and repairs as needed on vehicles prior to shipping/delivery
- Communicate detailed information regarding defects or improvements in design and/or manufacturing to supervisors, verbally and in writing
- Participate in the manufacturing process as required by business needs and other factors
- Provide training support for customer mechanical/technical personnel

Experience & Qualifications

Minimum three years of employment in automotive repair, with mechanical and electrical troubleshooting experience. Candidates must possess a commitment to safety, dedication to customer satisfaction, a strong work ethic and a record of quality workmanship.

Qualifications include:

- Completion of automotive repair program
- Experience with AC/DC electric
- Good computer skills are preferred
- Good written and verbal communication
- Ability to interact effectively and cordially with customers
- ASE certification a plus
- 3+ years of experience

Environmental conditions

Local and regional overnight travel is required (25% - 50%). Work can include extended periods outdoors in varying conditions, as customer sites are in numerous cities around the country. Some travel can involve driving long distances.

Physical requirements

Candidates for Field Service Technician must be able to lift 75 pounds, climb repeatedly, and to work while standing or on a creeper for extended time periods. A valid driver's license and good driving record are required. Applicants must pass a pre-employment drug screening, physical and background check.

Application Process

Please email resumes to HR@Workhorse.com