Fidelity Participant Services – Student Teammate (On NKU Campus)

Education at Work has partnered with Fidelity Investments to bring part-time positions (16 hours per week) to rock star college students at Northern Kentucky University. Education at Work is a non-profit organization dedicated to helping college students graduate with little to no debt by providing part-time positions at your campus. Our teammates earn not just a paycheck, but up to $5,250 a year in tax-free tuition assistance. AND you may have the opportunity to be considered for full-time employment at Fidelity upon graduation!

As a Participant Services Representative, you will help Fidelity customers maximize their plan benefits. You will communicate with customers, resolve their questions, process their requests, and provide information about financial products and services – all with a goal of helping customers fulfill their plans for retirement.

What we’re looking for:

- **Believer** in our mission. You are committed to completing your education with little to no debt and want to cheerfully contribute to Fidelity’s success with your skills and abilities.
- **Happy camper** who demonstrates teamwork. People thrive off of your positive energy and enjoy working with you.
- **Multi-tasker**. You can thrive in a fast-paced environment and quickly apply coaching to improve your skills.
- **Challenge-seeker**. Instead of fearing the possible result of a problem, you aim to solve it to the best of your ability.
- **Fast learner** who has strong interpersonal, communication, time management, problem-solving and critical thinking skills.
- **Love of details** and a strong interest in learning financial services and the employee benefits industry (401k/403b, pension, and health & insurance).

Things you’ll love:

- The opportunity to build problem-solving, communication, and leadership skills in one of the world’s largest providers of financial services and potentially gain full-time employment post-graduation.
- Kiss your student debt (or part of it) goodbye. We offer up to $5,250 of tuition assistance per year to help with your financial woes and help you focus on your college experience.
- Work in a fast-paced, collaborative environment.
- We have great hours available (8:30am-8:30pm Monday through Friday) for you to work your 16 hours each week. We do our best to work around your class schedule.

Contact us: (513) 841-3622     join@educationatwork.org

Visit our website and apply:

educationatwork.org/apply-for-a-job